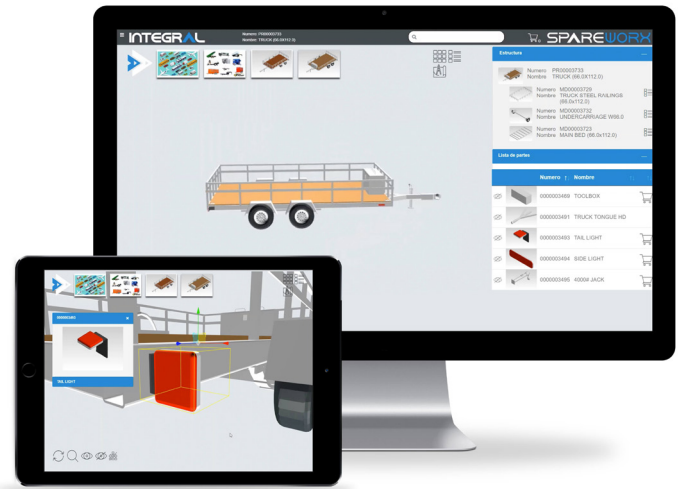


IntegralSoft Spare Portal, the spare parts portal that will transform the way you do business with your customers

Nowadays, the demands on agility, flexibility and quality from users are much higher, so companies should be as efficient as possible and avoid endless phone calls, wrong orders, expensive returns or the use of multiple resources of the company to identify a replacement.

IntegralSoft Spare Portal is the new spare parts portal, developed by Integral Software Factory, which will improve the relationship with your customers.

Turn your customers into the best allies thanks to the extensive functionality and ease of use of **IntegralSoft Spare Portal**.



General specifications

Non-intrusive: **IntegralSoft Spare Portal** can be easily integrated into existing customer public portal.

Rapid implementation: **IntegralSoft Spare Portal** is a solution that requires a minimum installation and configuration time.

Flexible: The spare part portal **IntegralSoft Spare Portal** allows different integration alternatives with ERP, CPQ and CRM systems, through the use of Java API / Webservices.

Simple update: Quick and easy update through the software's own updates.

Interoperability: Spare portal **IntegralSoft Spare Portal** covers the main technical issues necessary to interconnect systems and services that are part of your solution, including key aspects such as interconnection services, data integration and middleware, presentation and exchange of data, accessibility and security services .

What does it do and how can it help you

IntegralSoft Spare Portal is a portal of spare parts that will allow you to reduce the time and costs of the service.

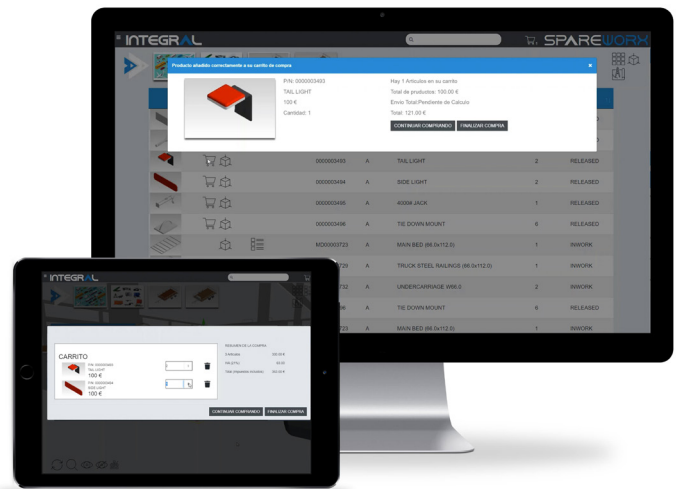
Your company could keep catalogs up to date and quickly identify spare parts. In addition, you can receive orders automatically, as well as overcome language barriers and time zones between countries.

Reduce time and cost

With **IntegralSoft Spare Portal** you can reduce the time and costs of your spare parts service.

This new spare parts portal allows:

- > Catalogs of spare parts always updated.
- > Quickly identify spare parts.
- > Overcome language barriers and time zones.
- > Generate purchase orders.



More intuitive, more accessible and more integrated

IntegralSoft Spare Portal is a web portal, accessible from any place and any device, which will allow your customers to consult information and their order history easily and simply.

Just look for the machine or the product that needs the replacement, and then navigate the structure or 3D model to identify it. Consult the information of the spare part you want and/or the related documentation and add it to the shopping cart. Finally, you only have to check the order, verify that everything is correct and launch the purchase of the order.

- ✓ Easy search for spare parts
- ✓ Identification of the spare part in 3D
- ✓ Updated documentation of the replacement
- ✓ Ease of integration with other systems
- ✓ E-commerce functionalities
- ✓ Multi-device
- ✓ Multi language
- ✓ High availability (24 x 7)

What are the benefits of IntegralSoft Spare Portal?

- Improvement of **SERVICE REVENUE:**
 - Unique source of service and component information.
 - Reduction of delivery times, due to the extensive and orderly information of the spare parts.
 - Better identification of pieces through the use of 3D representations, along with options and other alternatives of pieces.
 - Provide service to your customers and distributors through an e-commerce portal.

- Improvement of the **TECHNICAL EFFICIENCY:**
 - Better performance of service tasks and greater precision of the parts.
 - Accurate service and parts information.
 - Optimize your machine repair and maintenance times, thanks to the optimized navigation and search capabilities.
 - Interactive 2D and 3D animations and illustrations that improve understanding.

- Unique **BUSINESS ARCHITECTURE:**
 - With **IntegralSoft Spare Portal**
 - you can access multiple content sources from a single electronic delivery platform.
 - Scale solution according to the needs of the company.
 - Delivery of information in different flexible formats for multiple platforms and / or devices.

How IntegralSoft Spare Portal works technically:

IntegralSoft Spare Portal is based on PHP as the UI platform in which it is developed.

Likewise, it is supported with background tools: PTC Windchill, as the PLM information manager, and a lightweight 3D viewer to be used in the web browser without the need for any additional plug-ins.